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Preventive / Corrective Actions (CAPA) Guidelines 254 College Ave SE Grand Rapids, MI 49503 616-454-9639 rmbi@rmbimedical.com www.rmbimedical.com CAPA Facilitator is an integrated software solution that manages the entire Corrective / Preventive Action process. Using a logical and intuitive approach, the program guides the user through initiating, investigating, resolving and documenting corrective or preventive actions.